1. **Academic skills resources**

[www.deakin.edu.au/students/study-support](http://www.deakin.edu.au/students/study-support)

List of what can be found at this link:

* Information on APA referencing for essays and assignments;
* Information on how to write a critical, reflective essay;
* Help from a language and learning advisor for researching and writing assignments;
* Help with English language and communication skills.

**2. Health Student and Academic Services**

<http://www.deakin.edu.au/health/faculty-of-health-current-students>

List of what can be found at this link:

* Opportunities to meet with a mentor who has already completed the subject you are enrolled in for advice and assistance;
* Study support, IT support and peer mentoring for Faculty of Health Cloud/online students;
* Orientation for new Faculty of Health students;
* Help with applying for special consideration and extensions;
* [health-enquire@deakin.edu.au](mailto:health-enquire@deakin.edu.au) Meet with an advisor at any campus.

1. **Library support**

[www.deakin.edu.au/library/study](http://www.deakin.edu.au/library/study)

List of what can be found at this link:

* Digital Literacy tutorials: how to find and evaluate library material including journal articles;
* Access to Assistive Technology;
* Health Faculty Liaison Librarians- help with locating specific resources.

1. **Support for students with a disability/mental illness or health condition**

<http://www.deakin.edu.au/life-at-deakin/health-wellbeing-safety/disability-support>

List of what can be found at this link:

* Arrangements for adjustments including additional writing time and rest breaks, extensions for assignments and special consideration;
* Assistance communicating your needs to academic staff;
* Provision of study materials in accessible formats;
* Access to academic support workers including notetakers and interpreters;
* Longer library loan periods;
* Support during practical assessments and placements.

1. **Health, Safety and Wellbeing**

<http://www.deakin.edu.au/life-at-deakin/health-wellbeing-safety>

List of what can be found at this link:

* Counseling;
* Medical Centres: Doctors, counselors and nurses can provide medical certificates for extensions, and general medical guidance if you are experiencing study difficulties on account of a health condition;
* Multifaith chaplains;
* Emergency and crisis information;
* Child care and parents rooms.

1. **Support for Aboriginal and Torres Strait Islander students**

[www.deakin.edu.au/ike](http://www.deakin.edu.au/ike)

List of what can be found at this link:

* Access to customised teaching styles and timetabling arrangements, that can be negotiated with Faculty Academic Staff;
* Provision of tutorial assistance;
* Support using computer technology;
* Offers responses and advice regarding any specific needs or problems that may arise.

1. **Financial Assistance**

<http://www.deakin.edu.au/students/enrolment-fees-money/student-financial-support>

List of what can be found at this link:

* + Austudy application support;
  + Student loans;
  + Scholarships;
  + Budgeting support.

1. **Equity and Diversity including**

**support for CALD and GLBTIA communities**

<http://www.deakin.edu.au/about-deakin/administrative-divisions/equity-diversity/fair-community#diversity>

List of what can be found at this link:

* + Information on discrimination, harassment and bullying;
  + Information for the CALD community;
  + Information for the LGBTIA community.

1. **Complaints and Concerns**

Internal complaint procedure:

<https://www.deakin.edu.au/students/student-complaints>

List of what can be found at this link:

* A Harassment and Discrimination Contact Officer can help you clarify what your concern is, and decide how to respond to discrimination, sexual harassment, victimization or bullying.

External Complaints Procedure:

<http://www.humanrightscommission.vic.gov.au>

List of what can be found at this link:

* Free, confidential legal advice and mediation for complaints about discrimination, sexual harassment, victimization or bullying.