

HEALTHCARE COMMUNICATION 3 DAY MASTERCLASS

15 - 17 March 2022

Waurm Ponds Estate, Geelong



Fastrack your communication skills at this 3 day intensive masterclass with experts in healthcare communication.

This intensive program will focus on refining core skills and conducting complex conversations for chronic and life-limiting illness such as shared decision-making, lifestyle behaviour change and end-of-life discussions.

This residential session will be held at Waurm Ponds Estate, tucked away on Deakin University's Waurm Ponds Campus. The Estate is surrounded by a beautiful, distraction free rural environment only 1 hour from Melbourne and 30 minutes' drive from Avalon Airport. An outdoor solar heated pool and spa, gymnasium, tennis courts and walking tracks provide an enriched experience along with local and regional produce to nourish and sustain you throughout your stay.

During the masterclass participants will:

- Engage in structured reflective writing activities to consider personal communication challenges, options for improvement and strategies to implement action into clinical practice
- Gain awareness of the evidence-based frameworks and models to support effective clinical consultations
- Review the strategies to invite the patient to participate in decision-making and elicit goals and concerns as part of the decision-making process
- Develop skills to observe and deconstruct consultations by analysing patient-clinician interactions
- Develop strategies and practise responses for communication challenges pertinent to communicating risk, discussing prognosis and future care plans
- Apply new skills by engaging in experiential learning with simulated patients and contribute to group experiential learning opportunities.

Facilitators:

Peter Martin, MB BCH BAO, MMed, FACHPM
Professor of Clinical Communication & End-of-Life Care, Deakin University School of Medicine
Director, Centre for Organisational Change in Person-Centred Healthcare (OCPH), Deakin University, Faculty of Health
Palliative Medicine Physician at Barwon Health

Meg Chiswell
Deputy Director, Centre for Organisational Change in Person-Centred Healthcare, Deakin University, Faculty of Health

Who should attend:

All health professionals seeking to further develop and refine key communication skills.

Registration:

Early Bird Rates
Register by 15 December 2021

Consultants \$2850 plus GST
Allied Health and Junior doctor rate \$1950 plus GST
Nursing \$1950 plus GST
Paramedicine \$1950 plus GST

Standard Rates
Register from 16 December 2021

Consultant \$3200 plus GST
Allied Health and Junior doctor rate \$2200 plus GST
Nursing \$1950 plus GST
Paramedicine \$1950 plus GST

Discounted accommodation rates are available for conference delegates, see more information via the eventbrite link or <https://blogs.deakin.edu.au/healthcare-communication/>

To register your attendance visit eventbrite via the following link:

<https://www.eventbrite.com.au/e/healthcare-communication-3-day-masterclass-registration-208958629887>

If you have any questions please contact ocph@deakin.edu.au

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